



April 22, 2016

Aurora Firmware Previous to Version 9.30

This notice only applies for control boards with Aurora firmware that precedes version 9.30.

The following conditions are in effect with the Aurora software:

- A credential is assigned to more than 4 groups in the Edit Person screen, and
- Any one of the above assigned groups exceeds Group #255 in the Group Setup screen

Issue

If both of the above conditions are true, the credential assigned to any group above Group #255 may not observe its assigned access level properties. To correct this issue, if it applies, re-assign any groups currently above Group #255 to an open group at or below Group #255. Otherwise, contact your installer or dealer representative for updated firmware and/or for further information.

If both of the above conditions are not applicable, your current version of the Aurora firmware is unaffected.

Aurora CA150 Firmware Versions 9.30 or Older

This notice only applies for CA150 control boards with Aurora firmware 9.30 or older.

The following conditions are in effect with the Aurora software:

- The Door Held Open value is set to 64 seconds or higher, and
- Not using the Extended Entry feature assigned to a person or the Extended Entry Door Held Open setting assigned to the door hardware

Issue

If both of the above conditions are true, the pre-alert time at the reader will trigger sooner than what is programmed as the Door Held Open value. Setting the timer to 63 seconds or less will fix this issue. Otherwise, contact your installer or dealer representative for updated firmware and/or for further information.

Keyscan Technical Support

- Canada/USA – toll free: 1.888.539.7226
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- Hours: Monday to Friday 9:00 AM to 6:30 PM Eastern Time